

## **Forest Pass**

### **Terms & Conditions**

#### **1. Validity**

The Forest Pass is valid for 12 months from the date of purchase.

#### **2. Inclusions**

Unlimited Forest Bathing Walks during the membership period (12 months) for all locations, discount on workshops & collaborative events, and one members-only Forest Minds original Cap.

#### **3. Booking Requirements**

All walks must be booked in advance. Priority booking does not guarantee a place if booked late.

#### **4. Cancellation & Weather Policy**

Sessions cancelled by organiser may be rebooked. Members must notify 24 hours in advance if unable to attend.

#### **5. Transferability**

The Forest Pass is transferable and may be gifted or shared with another person. Transfer requests must be made in writing (by email) by the original purchaser, including the recipient's full name and contact details.

Once transferred, the new holder will have access to the same benefits until the original expiry date. Each pass can be transferred only once during its 12-month period.

The organiser reserves the right to verify the new member's details before activating the transfer.

#### **6. Refund Policy**

The Forest Pass is non-refundable once purchased.

No partial refunds will be issued for unused months or unredeemed walks.

If you can no longer use your pass, you may gift or transfer it to another person (as per section 5).

#### **7. Member Conduct**

Members must follow safety instructions and respect the natural environment.

## **8. Changes to Events**

Times, locations, and schedules may vary.

## **9. Amendments**

Terms & Conditions may be updated at any time.

## **10. Forest Pass Cancellation Policy**

### **1. Member-Initiated Cancellations:**

- The Forest Pass is non-refundable but transferable once during its 12-month period.
- Once activated, it remains valid until its expiry date, regardless of attendance frequency.
- No partial refunds or credits will be issued for unused months or unredeemed walks.

### **2. Organiser Cancellations or Service Suspension:**

- If Forest Bathing Walks must temporarily suspend services due to unforeseen circumstances (e.g., extended illness, natural disaster, or government restrictions), members will be offered a reasonable alternative, such as an extension of validity or reactivation at a later date.

### **3. Exceptional Circumstances:**

- At the organiser's discretion, special consideration may be given in exceptional cases (e.g., long-term medical conditions preventing participation).

### **4. Payment Terms:**

- Full payment is required at the time of purchase.
- Subscription or renewal payments, if applicable, are processed in advance and are non-refundable once confirmed.