



Terms and Conditions for Japan Forest Bathing Tour 2025

1. Booking and Payment:

- To secure your reservation, a deposit of A\$1,000 is required at the time of booking.
- Full payment is due [60] days prior to the tour departure date.
- Payments can be made via bank transfer.

2. Cancellation Policy:

- Cancellations made [60] days or more prior to the tour departure date will result in the forfeiture of the deposit.
- Cancellations made between [30] and [59] days before the tour departure date will incur a penalty of 25% of the total cost.
- Cancellations made within [29] days of the tour departure date will incur a penalty of 50% of the total cost.
- No refunds will be provided for cancellations made after the tour has commenced or for any unused portion of the tour.
- Cancellations must be submitted in writing (by email) with accompanying travel documents. The cancellation date is considered the date on which Forest Minds receives your written notice.
- Tours Cancelled by Forest Minds:
If Forest Minds must cancel the Japan Forest Bathing tour, participants will receive a full refund of all payments made to Forest Minds at the time of cancellation.
- Cancellation/Refund Policy for Lockdown:
Please refer to the detailed policy in the attached Appendix A.

3. Itinerary Changes:

- The tour itinerary may change due to unforeseen circumstances, such as weather conditions or natural disasters. Forest Minds reserves the right to substitute accommodations, transportation, or activities with alternatives of equal or greater value if necessary.
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4. Travel Documents:

- Travelers are responsible for obtaining all necessary travel documents, including passports and required vaccinations, well in advance of the tour.
- Forest Minds is not liable for any expenses, delays, or disruptions caused by the traveler's failure to obtain the necessary travel documents.

5. Health and Safety:

- Participants are responsible for assessing their own physical and medical conditions to ensure they are fit to participate in the tour.
- It is the participants responsibility to obtain travel insurance to cover any medical emergencies or trip cancellations.

6. Liability:

- Forest Minds is not liable for any personal loss, injury, or damage, except in cases of proven negligence by Forest Minds.
- Participants are advised to exercise caution and adhere to local laws and customs while on the tour.

7. Photography and Marketing:

- By participating in the tour, you agree that any photographs or videos taken during the tour may be used by Forest Minds for marketing purposes without compensation.

8. Agreement:

- By booking the Japan Forest Bathing Tour, you acknowledge and understand that you have read, understood, and agreed to these Terms and Conditions.



[Appendix A]

Cancellation/Refund Policy for a Lockdown

1. General Policy:

Forest Minds offers a flexible cancellation policy in response to government-mandated lockdowns or related emergency situations affecting travel plans.

2. Cancellation Procedure:

Notification of cancellation due to lockdown or similar emergency situation must be made as soon as possible via email or phone.

3. Full Refund Option:

A full refund is available if cancellation notification is received at least 30 days before the tour date.

4. Partial Refund Consideration:

Cancellations within 7 to 14 days of the tour date may be eligible for a partial refund, based on a case-by-case review.

5. Rescheduling Possibility:

Alternatively, customers may choose to reschedule their Forest Bathing tour to a later date at no additional cost, subject to availability.

6. Transparent Communication:

Forest Minds is committed to maintaining transparent communication with our customers throughout the cancellation and refund process. Please reach out Mayu via email (info@forestminds.com) or phone (0412 724 083) to initiate your cancellation request.

7. Proof of Lockdown Requirements:

Proof of lockdown, such as official government announcements, may be required to process refunds or rescheduling.

8. Force Majeure Clause:

This policy is adaptable to changes due to force majeure events.

9. Customer Responsibility:

Travelers are encouraged to stay informed about travel advisories and health guidelines.

10. Limitation of Liability:

While we strive to provide exceptional service, Forest Minds cannot be held responsible for circumstances beyond our control that may impact travel plans, including lockdowns or emergency situations.

11. Effective Dates and Updates:

This cancellation/refund policy for lockdown is effective immediately and may be subject to updates or revisions as necessary.